

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

In the Matter of:

Rodney, Iowa Post Office
Rodney, Iowa 51051-7700

Docket No. A2011-27

UNITED STATES POSTAL SERVICE NOTICE OF FILING
(August 5, 2011)

By means of Order No. 769 (July 22 , 2011), the Postal Regulatory Commission docketed correspondence from customers of the Rodney, Iowa Post Office, assigning PRC Docket No. A2011-27 as an appeal pursuant to 39 U.S.C. § 404(d). Order No. 769, at page 3, set August 5, 2011 as the date by which “[t]he Postal Service shall file the applicable administrative record regarding this appeal” and/or “[a]ny responsive pleading.” This pleading responds to that directive.

Today the Postal Service files the electronic version of the administrative record concerning the Final Determination to Close the Rodney, IA Post Office and Continue to Provide Service By Rural Route Service.

Respectfully submitted,

UNITED STATES POSTAL SERVICE
By its attorneys:

Anthony F. Alverno
Chief Counsel, Global Business
Corporate and Postal Business Law Section

Christopher C. Meyerson
Attorney

475 L'Enfant Plaza, S.W.
Washington, D.C. 20260-1137
(202) 268-7820; Fax -5628
August 5, 2011

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27.	Petition and Postal Service response letter (if appropriate)	2/15/2011
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43.	Certification of record	5/25/2011
44.	Log of Post Office discontinuance actions	5/25/2011
45.	Transmittal to Vice President, delivery and retail, from district manager, customer service and sales	5/25/2011
46.	Headquarters' acknowledgment of receipt of record	5/27/2011
47.	Final determination	6/15/2011
48.	Instruction letter to postmaster/OIC on posting	6/15/2011
49.	Round-date stamped final determination cover sheets	
50.	<i>Postal Bulletin</i> Post Office Change Announcement form	
51.	Appeal letter (if appropriate)/No appeal letter	
52.	Public notice postings on appeal (if appropriate)	
53.	Postal Rate Commission opinion on appeal affirming final determination (if appropriate)	
54.	Vice President, delivery and retail, instruction letter	
55.	Letter to customers	
56.	Notification to local Address Management Systems (AMS) to update AMS database	
57.	Announcement in <i>Postal Bulletin</i>	



01/07/2011

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-05 congressional district.

Post Office Name:	RODNEY
Zip+4 Code:	51051-7700
EAS Level:	53
Finance Number:	187821
County:	Monona
Proposed Admin Office:	SMITHLAND PO
ADMIN Miles Away:	2.0
Near Office Name:	SMITHLAND PO
Near Miles Away:	2.0
Number of Customers:	
Post Office Box:	20
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	27
Intermediate HCR:	0
City Delivery:	0
Total Customers:	47

The above office became vacant when the postmaster retired on 04/28/1993.

Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means.

KENT GOCHENOUR
Manager, Post Office Operations

Approval to Study for Discontinuance:

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

01/07/2011

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: RODNEY State: IA Zip Code: 51051
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Monona
EAS Grade: 53 Finance Number: 187821
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 02/01/2011
Fax No: (319) 399-5502



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: RODNEY State: IA Zip Code: 51051
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Monona
EAS Grade: 53 Finance Number: 187821
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 02/01/2011
Fax No: (319) 399-5502

Google maps

Address Rodney, IA

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Get Google Maps on your phone

Text the word "GMAPS" to 466453



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Memo to the record

3/4/2011

Re: Eviction Notice

The Rodney Post Office was not suspended and is currently active. As a result, an eviction notice is not applicable in this study.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer

Post Office Review Investigator

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Memo to the record

3/4/2011

Re: Building Inspection Report

The Rodney Post Office was not suspended and is currently active. As a result, building inspection report is not applicable in this study.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer

Post Office Review Investigator

Photographs of Rodney Post Office and Community



Post Office Lobby



Post Office Lobby



Front of Post office



Koster's Grain Co



William Funeral Home



Yockey Brothers

Photographs of Rodney Post Office and Community



City Park Looking West



Rodney Community Center



Yockey Brothers from the back



City Park looking Northwest



City Park Looking West



United Church of Christ - North Side

PS Form 150, Postmaster Workload Information

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Post Office, State & Zip Code RODNEY, IA 51051		Postmaster's Signature VD47G0	Date 02/01/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406		District Manager's Signature KT9VD4	Date 02/01/2011
(Check Box) <input type="checkbox"/> Vacancy <input checked="" type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1. Current Office Level			53
2. Finance Number		(1-6)	187821
3. General Delivery Families Served		(7-9)	0
4. Post Office Boxes/Call Boxes Rented		(10-15)	20
5. Possible City Deliveries		(16-20)	0
6. Administrative Rural Boxes Served		(21-25)	0
7. Intermediate Rural Boxes Served		(26-30)	27
8. Administrative Responsibility form Intermediate Rural Boxes for Other Offices		(31-35)	0
9. Administrative Highway Contract/Star Route Boxes Served		(36-39)	0
10. Intermediate Highway Contract/Star Route Boxes Served		(40-43)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices		(44-47)	0
12. Number of Carrier Stations/Branches		(48-49)	0
13. Number of Finance Stations/Branches		(50-51)	0
14. Number of Contract Stations/Branches & Community Post Offices		(52-53)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)		(54)	N
15b. Duration of Experience A Seasonal Workload? (minimum of 8 weeks)		(55-56)	0
16. Does Office Perform Outgoing Distribution for Other Offices?		(57)	N
17. Does Office Perform Incoming Distribution for Other Offices?		(58)	N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?		(59)	N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?		(60)	N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?		(61)	N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?		(62)	N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?		(63)	N
23. Is Postmaster Lessor for Government Owned Building?		(64)	N
24. Does Office Have MPLSM/SPLSM?		(65)	N
25. Does Office Distribute Food Stamps?		(65)	N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	20	20
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	27	27
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, fading and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter-size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Postion Letter Sorting Machine (MPLSM) or Single Postion Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: RODNEY
Office Zip+4: 51051 -7700 District: HAWKEYE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>20</u>	X 1.0	=	<u>20</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>27</u>	X 0.7	=	<u>19</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>39</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>9</u> units	=	<u>9.00</u>
Next	275 revenue units:	0.50	X	<u>0</u> units	=	<u>0.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>9.00</u>

Activity WSCs 39 + Revenue WSCs = 9.00 Base WSCs 48.00 = EAS Grade CPrevious evaluation: EAS grade 53Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

KAREN LENANE

KAREN.S.LENANE@USPS.GOV

Printed Name

Signature

HAWKEYE PFC District Review Coordinator

01/26/2011

Title

Date

Window Transaction Survey

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Window Transaction Survey

PO Name: RODNEY ZIP+4: 51051 - 7700 Completed By: VD47G0
Survey Period: 01/08/2011 through 01/21/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (//) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)
Sat - 01/08	2	3	0	0	0	3	0	0
Sun - 01/09	0	0	0	0	0	0	0	0
Mon - 01/10	2	1	0	0	0	0	0	0
Tue - 01/11	2	2	0	0	0	0	0	3
Wed - 01/12	2	2	0	0	0	0	0	0
Thu - 01/13	1	1	0	0	0	0	0	0
Fri - 01/14	1	0	0	0	0	0	0	0
Sat - 01/15	1	3	0	0	0	2	0	1
Sun - 01/16	0	0	0	0	0	0	0	0
Mon - 01/17	0	0	0	0	0	0	0	0
Tue - 01/18	2	2	0	0	0	0	0	1
Wed - 01/19	1	2	0	0	0	0	0	0
Thu - 01/20	4	0	0	0	0	0	0	0
Fri - 01/21	1	0	0	0	0	0	0	0
TOTALS	19	16	0	0	0	5	0	5
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	1.3	1.6	0.0	0.0	0.0	0.8	0.0	0.5
Average Number Daily Transactions:			4.1		Average Daily Retail Workload in Minutes:			4.2

Survey of Incoming Mail

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Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4

RODNEY 51051 - 7700

Dates Recorded

01/08/2011 through 01/21/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 01/08	35	38	8	27	1	1	2	0
Sun - 01/09	0	0	0	0	0	0	0	0
Mon - 01/10	105	31	10	25	1	1	2	0
Tue - 01/11	32	95	10	48	2	1	6	0
Wed - 01/12	55	62	28	18	3	2	3	0
Thu - 01/13	60	59	19	31	1	3	1	0
Fri - 01/14	59	42	33	8	2	2	5	0
Sat - 01/15	68	47	31	30	3	1	2	0
Sun - 01/16	0	0	0	0	0	0	0	0
Mon - 01/17	0	0	0	0	0	0	0	0
Tue - 01/18	94	92	25	8	8	2	2	0
Wed - 01/19	78	70	8	8	2	2	0	0
Thu - 01/20	75	88	13	9	0	0	3	0
Fri - 01/21	85	93	48	60	4	0	2	0
TOTALS	746	717	233	272	27	15	28	0
Daily Average	67.8	65.2	21.2	24.7	2.5	1.4	2.5	0.0

Signature of Person Making Count:

VD47G0

Printed Name:

VD47G0

Date:

01/26/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

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Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4

RODNEY 51051 - 7700

Dates Recorded

01/08/2011 through 01/21/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 01/08	0	0	0	0	0	0	0	0
Sun - 01/09	0	0	0	0	0	0	0	0
Mon - 01/10	40	1	5	0	0	0	0	0
Tue - 01/11	49	3	10	0	0	0	1	0
Wed - 01/12	45	3	3	1	0	0	0	0
Thu - 01/13	44	2	3	4	1	1	0	0
Fri - 01/14	54	3	4	1	0	1	0	0
Sat - 01/15	0	0	0	0	0	0	0	0
Sun - 01/16	0	0	0	0	0	0	0	0
Mon - 01/17	0	0	0	0	0	0	0	0
Tue - 01/18	47	2	3	0	2	0	0	0
Wed - 01/19	41	4	4	1	2	0	1	0
Thu - 01/20	35	20	3	0	2	0	0	0
Fri - 01/21	38	18	4	1	0	0	0	0
TOTALS	393	56	39	8	27	2	2	0
Daily Average	43.7	6.2	4.3	0.9	3.0	0.2	0.2	0.0

Signature of Person Making Count:

VD47G0

Printed Name:

VD47G0

Date:

01/26/11

01/21/2011

OIC/POSTMASTER

SUBJECT: RODNEY Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the RODNEY Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the RODNEY Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 02/04/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>20</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>27</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>47</u>

If you have any comments on alternate means of providing services to the RODNEY customers, please provide them below:

United Church of Christ, Justine Prichard Farm Inc. 27594 110th St., Hornick, Ia., Elaine's Dolls, Cogdill Woodworking, Yockey Bros., Kloster Grain Carroll, Ia, City of Rodney, Loess Hills Bookkeeping, Hamann Trucking, Rodney Betterment Committee, Grubers Greenhouse, Professional Transcription, Trucke Trucking, Hines Woodworking, Smith Farms.

KAREN LENANE
Post Office Review Coordinator

Comments:

These are all Rodney addresses except as noted.

cc: Official Record

01/12/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the RODNEY Post Office, 51051 - 7700, located in Monona County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

There were no reports of mail theft or vandalism involving the Rodney, IA 51051 zip code since the start of FY 2010.

cc: Official Record



01/18/2011

Jeffery R Pratt – Monona County Sheriff
909 7th St
Onawa, IA 51040

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the RODNEY Post Office, 51051 - 7700, located in Monona County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: ____

Comments/Findings:

No Findings *Jeff R Pratt Sheriff*

cc: Official Record

Post Office Survey Sheet

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Post Office Survey Sheet

Post Office Name RODNEY ZIP+4 51051-7700
 Congressional District 1A-05 Date 01/26/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

NA - Management initiated study

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? no, month to month lease

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

NA - Management initiated study

5. List potential CPO sites.

NA - Management initiated study - CPO not being considered as alternate form of delivery.

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

None. Current OIC is PMR of the Smithland Post Office and will return if office is discontinued.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Star route truck drops mail off at approximately 7:00 am and picks up at 5:00 pm. OIC prepares mail and is ready for star route at 1:00 pm.

How Post Office boxes are installed? 56

How Post Office boxes are used? 20

What are the window service hours? 08:30 - 13:00 M-F

10:00 - 11:30 S

What are the lobby hours? 08:30 - 13:00 M-F

10:00 - 11:30 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

none

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	none	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
	NA - CBUs not being considered as alternate form of delivery.	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
	I physically challenged individual who is a rural customer comes in and the OIC will go to vehicle to provide postal services. Individual may purchases stamps and send packages through the rural carrier or may request a hardship delivery. OIC will order propane gas over the phone for a hearing impaired individual. This individual may have friends or neighbors order propane for him/her or obtain special hearing impaired devices that will aid in making phone calls.	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	H41
b.	Will this change result in the route being overburned?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	20, box 0 Miles
d.	What would be the additional annual expense if the route is increased?	2622
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	11:30
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
	Same for those currently paying rent. Increase for those who are currently eligible for no-fee PO Box.	

Community Survey Sheet

Docket: 1379740
Page Nbr: 16

Community Survey Sheet

Post Office Name	<u>RODNEY</u>	ZIP+4	<u>51051-7700</u>
Congressional District	<u>IA-05</u>	Date	<u>01/26/2011</u>

1. Incorporated? ☒ Yes ☐ No
 Local government provided by: Mayor and Council
 Police protection provided by: Monona County Sheriff
 Fire protection provided by: Smithland Fire Department
 School location: Anthon, Mapleton, Sloan (Maple Valley and Westwood districts)
2. What population growth is expected? (Please document your source)
none. The Facilities Planning Website and OIC
3. What residential, commercial, or business growth is expected? (Please document your source)
none. The Facilities Planning Website and OIC
4. History. (Are there any special historical events related to the community?
 Are there any special community events to consider?
 Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
 Check with the field real estate office when verification is needed.)
None
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
Retirees, commuters, self-employed, farmers
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.
 Do employees of the office offer assistance to senior citizens and handicapped)?
 What provisions can be made for these services if the Post Office is discontinued?
Bulletin Board, social meeting place. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town. One physically challenged individual is accommodated by the OIC by having postal services performed at their vehicle. Individual may purchase stamps and send packages through the rural carrier and/or may request a hardship delivery. OIC will also order propane gas over the phone for a hearing impaired individual. This individual may have friends or neighbors order propane for him/her or obtain special hearing impaired devices that will aid in making phone calls.

Rural Route Cost Analysis Form

Docket: 1379740

Page Nbr: 17a

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: RODNEY
Office Zip+4: 51051 -7700 District: HAWKEYE PFC

1. Enter the number of additional boxes to be added to the rural route 20

2. Enter the number of additional miles to be added to the route 0.15

Total (additional boxes x volume factor) 45.20

3. Enter the number of additional boxes to be added to the rural route	<u>20</u>		
Centralized boxes	<u>0.00</u>	x 1.00 Min	<u>0.00</u>
Regular L route boxes	<u>0.00</u>	x 1.82 Min	<u>0.00</u>
Regular Non-L route boxes	<u>20.00</u>	x 2.00 Min	<u>40.00</u>

Total additional box allowance 40.00

4. Enter the number of additional daily miles to be added to the rural route	<u>0.15</u>	x 12 Mileage Standard	<u>1.80</u>
--	-------------	-----------------------	-------------

Total additional minutes per week (miles carried to two decimal places) 87.00

5. Total additional annual minutes (additional minutes per week year)	<u>87.00</u>	x 52 Weeks	<u>4,524.00</u>
---	--------------	------------	-----------------

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour)	<u>4,524.00</u>	/ 60 Minutes	<u>75.40</u>
---	-----------------	--------------	--------------

7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	<u>34.77</u>		
--	--------------	--	--

Total Annual Cost (additional annual hours x rural cost per hour) 2,621.66

8. Enter lock pouch allowance (if applicable)		<u>0.00</u>
---	--	-------------

Total annual cost for alternate service (annual cost minus lock pouch allowance) 2,621.66

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 01/26/2011																								
2. Post Office Name RODNEY		3. State and ZIP + 4 Code IA, 51051-7700																										
4. District, Customer Service HAWKEYE PFC	5. Area, Customer Service WESTERN	6. County Monona	7. Congressional District IA-05																									
8. Reason for Proposal to Discontinue Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 04/28/1993 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-53 Downgraded from EAS-53 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 1		a. Time M-F 08:30 - 13:00 Sat 10:00 - 11:30 Total Window Hours Per Week a. Lobby Time M-F 08:30 - 13:00 Sat 10:00 - 11:30 24.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 20 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 20 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 4.10		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>133</td> <td>40</td> </tr> <tr> <td>b. Newspaper</td> <td>45</td> <td>4</td> </tr> <tr> <td>c. Parcel</td> <td>3</td> <td>0</td> </tr> <tr> <td>d. Other</td> <td>2</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>183</td> <td>44</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	133	40	b. Newspaper	45	4	c. Parcel	3	0	d. Other	2	0	e. Total	183	44	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	133	40																										
b. Newspaper	45	4																										
c. Parcel	3	0																										
d. Other	2	0																										
e. Total	183	44																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 3,976 \$ 7,741 \$ 3,579	b. EAS Step 1 PM Basic Salary (no Cola) \$ 15350	c. PM Fringe Benefits (33.5% of b.) \$5,142																								
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (If Leased, Expiration Date) 01/31/2011 Annual Lease \$ 1500 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: The lease is a month to month lease.																												
17. Schools, Churches and Organization in Service Area: No: 3 United Church of Christ City of Rodney Rodney Betterment Committee		19. Administrative/Emanating Office (Proposed): Name SMITHLAND PO EAS Level 11 Miles Away 2.0 Window Service Hours: M-F 07:00 16:30 SAT 07:00 09:00 Lobby Hours: M-F 07:00 16:30 SAT 07:00 16:45 PO Boxes Available: 82																										
18. Businesses in Service Area: No: 12 Justine Prichard Farm Inc, Elaine's Dolls, Cogdill Woodworking, Yockey Bros, Kloster Grain, Loess Hills Bookkeeping, Hamann Trucking, Grubers Greenhouse, Professional Transcription, Trucke Trucking, Hines Woodworking, Smith Farms.		20. Nearest Post Office (if different from above): Name SMITHLAND PO EAS Level 11 Miles Away 2.0 Window Service Hours: M-F 07:00 16:30 SAT 07:00 09:00 Lobby Hours: M-F 07:00 16:30 SAT 07:00 16:45 PO Boxes Available: 82																										
21. Prepared by																												
Printed Name and Title SARA LINDAUER		Signature SARA LINDAUER		Telephone No. AC () (319) 399-2902																								
PO Discontinuance Coordinator Name KAREN LENANE		Telephone No. AC () (319) 399-2902		Location CEDAR RAPIDS, IOWA																								

**A. Office**

Name: RODNEY State: IA Zip Code: 51051
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Monona
EAS Grade: 53 Finance Number: 187821
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

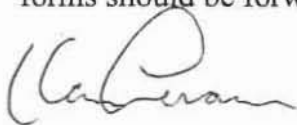
Date: 03/07/2011
Fax No: (319) 399-5502

02/01/11

OIC/POSTMASTER

SUBJECT: RODNEY Post Office

Enclosed are questionnaires addressed to customers of the RODNEY Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 02/17/11 for further review.



Karen Lenane
Post Office Review Coordinator
Enclosures



2/1/2011

Dear Postal Customer:

As the postal manager responsible for all post offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the post office revealed that the office workload is minimal and the office qualified for service only four and half hours per day. Our office review revealed an average of 4.1 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office in Rodney, may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, to roadside mailboxes installed by the customers. This service would be performed by a rural route carrier and would involve closing our operation at the Rodney Post Office.

We estimate that rural route carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Smithland Post Office, located 2.2 miles away. Hours of service at this office are 7:30 am to 11:30 am and 1:00 pm to 4:30 pm Monday through Friday, and 7:00 am 9:00 am on Saturday. Post Office box service is available at this location at the same fees you now pay for those who are currently paying for a PO Box. Post Office box access hours are 7:00 am to 4:30 pm Monday through Friday and 7:00 am to 4:45 pm Saturday.

If a change to carrier service is implemented, customers will continue to use the name Rodney, IA 51051 in their mailing address. If you would like to provide input into a decision to permanently change to rural route service, please return the enclosed questionnaire by February 18, 2011, using the pre-addressed envelope provided. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

If you would like to discuss this form of service with us, postal representatives will present a community meeting at the Rodney Community Center on Tuesday February 15th, 2011 at 6:00 pm to answer questions and provide information about our services. You may wish to discuss and submit your questionnaire at that time or later. The enclosure entitled "United States Postal Service Summary of Post Office Change Regulations" describes what is involved in making a formal proposal if a permanent change in postal service appears warranted.

If you have any questions, you may call Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Thank you for your assistance.

Sincerely,

Sara Lindauer for Kent Gochenour

Kent Gochenour
Manager, Post Office Operations
11 East 18th Street
Spencer Iowa 51301-9998

Enclosures: Questionnaire and return envelope
Summary of Post Office Change Regulations
Carrier delivery information

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

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3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

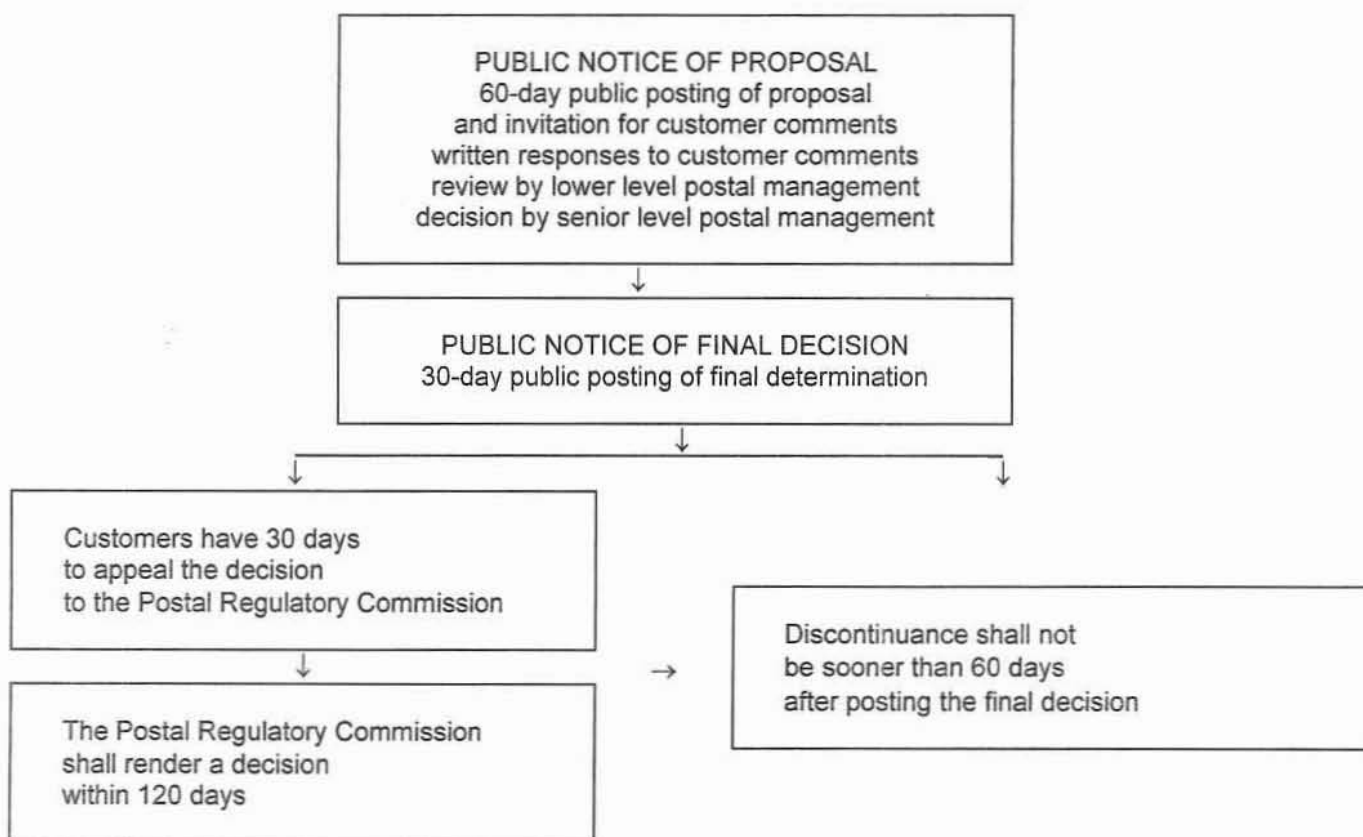
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. Estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier.

Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Shopping

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Sharon York

Address: Box 74 Rodney La. 51051 1061 St AVE

Telephone: 1-712-889-2300

Date: 2-7-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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1379740-51051

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03/03/2011

SHARON YOCKEY

PO BOX 74

RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochanour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

Pass Smithland Post office going shopping to Sioux City or Mapleton.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Sioux City, Mapleton & O'Nawa



Personal needs

Same as above



Banking

" " "



Employment

Retired



Social needs

Same as above

5. Do you currently use local businesses in the community?



Yes

☐ No

Post office

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

Dwain J. Schmitt

Address:

P.O. Box 17 107-3rd St Rodney, Ia 51051

Telephone:

712-889-2334

Date:

2/7/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



EXHIBIT NO.

1379740-51051

ITEM NO.

PAGE

225

03/03/2011

DWINN J SCHMIDT

PO BOX 17
RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

DATE

137740-51251

0204

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

City of Rodney

Address:

219 Main St, Rodney, IA 51051

Telephone:

Date:

2/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO.

1379740-5105

ITEM NO.

PAGE

221

03/03/2011

CITY OF RODNEY

219 MAIN ST
RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Goehner
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52408-9998

Postal Service Customer Questionnaire

137740-51251

22j

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*Let go in Mapleton - go to M. in Oscura - get gas sometimes
Go to Smithland everyday for the paper & every other
month for church.*

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain: *If we have to put a box up at the park - I don't think that's a good idea. I mean hiding the boxes. If we can have our box by our house that would be great.*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Mapleton, Oxnard - sometimes S. City

Personal needs

Mapleton, Oxnard - sometimes S. City

Banking



Employment



Social needs

*The only businesses**are:*
*Church**funeral home**elevator**Post office*

5. Do you currently use it?

☒ Yes ☐ No

If yes, would you continue?

☒ Yes ☐ NoName: *Ann H.*Address: *Rodney*

Telephone: _____

Date: *3-8-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ACCOUNT NO.
ITEM NO.
PAGE

1379740-51051

228

03/03/2011

ANNA HINRICKSON

RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You have expressed concern about mail security. Customers may install a locked mailbox that they purchase as long as the slot is large enough to accommodate their normal daily mail volume. Cluster box units provide the security of individually locked mail compartments. If enough interest warrants, cluster box units may be installed at your mailbox location.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following.

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

137740-5703

22A

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section: How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Sioux City

☒ Personal needs "

☒ Banking "

☐ Employment

☒ Social needs "

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

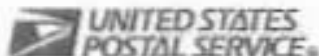
Name: Elaine Klein

Address: 113 3rd Rodney Dr 51051

Telephone: 712-889-2154

Date: 2-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ACCOUNT NO.

1379740-51057

ITEM NO.

220

PAGE

03/03/2011

ELAINE KLEIN

112 3RD

RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I work Rd. Const. & use my PO. while on lay off. so I do not go out for other bus unless necessary.

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Sioux City, Mapleton, Orono



Personal needs



Banking

Mapleton



Employment

Only during March - Oct - then I'm laid off for winter



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Beth A. Ryan

Address:

19 1st Ave

Telephone:

712-389-2026

Date:

2-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If we lose our P.O. - I hope we will be able to put a mail-box in front of our home - for better access to our mail



DUCKET NO.

1379740-51051

ITEM NO.

PAGE

22r

03/03/2011

BETH A RYAN

19 1ST AVE
RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps <i>when I need them</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters <i>when I have them to mail</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I am retired - but pass Post Office if I shop

137740-51057

228

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Sevier City, TN



Personal needs

Sevier City, TN



Banking

Chattanooga



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

There is no other business.

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

There is no other business.

Name:

Chris Christofferson

Address:

115 1st Ave

Rocky, TN 37057

Telephone:

712-420-2057

Date:

2-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 13-19740-51051
ITEM NO. _____
PAGE 221

03/03/2011

ARDIS CHRISTOFFERSEN

115 1ST AVE
RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 396-2902.

Sincerely,

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

1377740-51051

22W

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Marjorie Roseman

Address:

10452 Nutmeg Ave., Rodney Va. 51051

Telephone:

712-889-2926

Date:

2-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



FORM NO.

1507-ND

PAGE

1379740-51051

22x

03/03/2011

MARJORIE ROSENER

10452 NUTMET AVE
RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1379940-5/051

224

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: I do not want Mail sitting in a Rural Box delivered by a carrier - For security, I rented a P.O. Box - I would want my Mail delivered to a locked cluster Box unit where I could use same P.O. Box # + not have to change mailing address. This would also provide security I need.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

N/A ☐ Yes ☐ No

Name: Karen Crain - P.O. Box 3

Address: 308 3rd St. Rodney, IA 51051

Telephone: 712-223-4822

Date: 2-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ACCOUNT NO. 1379740-51051
ITEM NO.
PAGE 22aa

03/03/2011

KAREN CRAIN

PO BOX 3

Rodney, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. In the event a decision is made to have customers install their own box, customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. The Postal Service is also considering the installation of cluster box units as well. Cluster box units provide the security of individually locked mail compartments.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: SHAWN HAMANN

Address: 106 3rd St Rodney IA 51051

Telephone: 712-889-2397

Date: 2-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



137940-51051
22ad

03/03/2011

SHAWN HAMANN

106 3RD ST
RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1377240-31051

Page

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

To post Southland

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Owawa-Mapleton Sioux City



Personal needs

..

..

..



Banking

..



Employment

Retired



Social needs

..

..

..

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Diana Petersen

Address:

220 Main St

Telephone:

712 589 2125

Date:

2-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCVET NO. 1379740-51051
ITEM NO.
PAGE 22ag

03/03/2011

DIANA PETERSEN

220 MAIN ST
RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lariene at (319) 399-2902.

Sincerely,

Kent Gochehour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☒ Employment☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Angella DeVries

Address: 436 Hwy L-12 Rodney IA 51051

Telephone: 712-889 2128

Date: 2-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO.

1379740-51051

ITEM NO.

PAGE

229j

03/03/2011

ANGELLA DEVRIES

436 HWY L-12
RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lanane at (319) 399-2902.

Sincerely,

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52405-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain: we are retired so we're not driving everyday.
we have a P/T job transporting people.

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain: We use our mail box & P.O. for all our mail needs. If however the P.O. closes - we will want our Mail Box directly by & in front of our home.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Mapleton, Sioux City
- ☒ Personal needs Whiting Pharmacy
- ☒ Banking Mapleton
- ☒ Employment P.T. / Transporting - Whiting, Iowa - PVCC
- ☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

There are many. we have a P.O. grain elevator, church & undertaker.

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Bob & Ann Schossow

Address:

207 1st Ave. Rockey, IA. 51051

Telephone:

712-889-2344

Date:

2-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

22am

Dear Kent Gochenour and Sara Lindauer,

We received your letter concerning our Rodney P.O.

We are sorry to hear of it's possible closing.

Was your letter a formality only to inform us of how it's going to be....or will you, in rendering your decision, take our thoughts and feelings into consideration?

With benefit of doubt we'll continue.

First, if small town Rodney P.O. does close, for economic reasons,

how much money will be saved

and who will benefit from that savings?

Our P.O. employees one person...it's open 20-24 hrs. a week.

Secondly, and this brings me to the real reason for our letter__ that employee has been in the postal service 20 yrs.

16 of those years she has faithfully served here in Rodney.

Linda Sulsberger is now middle aged, too young for full retirement, raising a granddaughter and her husband Bob has MS.

The money saved will have a huge negative impact on this families financial livelihood and over-all well being.

For as long as he's able Linda's husband chooses to work.

However, without her job and at the possibility of her husband's job ending due to poor health, it would bring about great hardship.

Third, this community is made up largely of seniors, who don't get out alot, but do need and depend on the P.O.

for mailing convenience. With gas prices continually going up and many on fixed incomes, this will be just another burden!!

Forth, at the risk of sounding too sentimental, let me say we've only lived in Rodney 5 years. We do not have the involvement and attachment here that others may have.

Some of residents have lived here most, if not all of their lives. This is a "family" community, the P.O. is where everyone meets up to visit and check on their neighbors. It brings them together.

Things can't always be about money. People matter!!

If, however your decide to close this P.O.

and we will be considered a rural route,

for security reasons, we will want our mail box

located in front of our home at the end of our drive-way.

Thank you Sincerely, 2/5/11 Bob and Pat Schossow



COCKET NO. 1379740-51051
ITEM NO.
PAGE 22an

03/03/2011

BOB AND PAT SCHOSSOW

207 1ST AVE
RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You also expressed the need to have a place within the community for residents to check on their neighbors and a place to socialize. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
- You questioned as to if the community's thoughts and feeling were taken under consideration in this study. A community meeting was held and questionnaires were distributed to offer the customers the opportunity to express their needs and concerns. Once the questionnaires are returned and evaluated and the community meeting is held, the Postal Service can formally propose a permanent alternate form of service suited to the needs of the community. Any customer who has comments or concerns to express are urged to convey them to my office in writing.
- In the questionnaire, you asked how much money will be saved and who will benefit from that savings if the Rodney Post Office is discontinued. Specific details regarding monetary disclosures may be requested through the Freedom of Information Act (FOIA). You may obtain details on how to file a FOIA request by going to www.usps.com. The Rodney workload and mail volume may not warrant the existence of Post Office retail unit in the community at the present time. Effective and regular service can be provided by more cost-effective alternatives, such as rural delivery. Ultimately, all customers throughout the nation will continue to benefit from the savings by enjoying the privilege of free mail service at a nominal cost.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Linda Sulsberger will return to her primary position in Smithland. Linda may be reassigned to another Officer in Charge position if an opening exists and if she is qualified for the position.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Goehner
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1379740-5051

2240

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following.

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

check for local activities

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

go by Smitland P.O. on way to shop

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☐ Employment☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

LARRY BUTTON

Address:

P.O. Box 41, Rodney, IA 51051

Telephone:

(712) 889-2489

Date:

2-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please Keep the Rodney P.O. open!



TRACKING NO. 1379740-51051
ITEM NO.
PAGE 2298

03/03/2011

LARRY BUTTON

PO BOX 41
RODNEY, IA 51051

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the RODNEY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You have stated in the questionnaire that you use the Rodney Post Office Community Bulletin Board. Customers may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

If it is determined that a discontinuance of the RODNEY Post Office should be pursued, a formal proposal will be posted in the RODNEY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Goehner
Manager, Post Office Operations
PO Box 9996
Cedar Rapids, Iowa, 52406-9996

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Smithland - larger, better hours

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☒ No

*if you mean Rodney —
there are none
other than the Post Office —
except the grain elevator*

Name:

Address:

Telephone:

Date:

2-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Memo to the record
3/4/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

A handwritten signature in cursive script, appearing to read "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Smithton

3. If you previously received carrier delivery, there will be no change to your delivery service -- proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Mapleton, Snow City

☒ Personal needs Mapleton, Duncansville

☒ Banking Mapleton

☒ Employment Mapleton

☒ Social needs Snow City

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

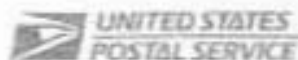
Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Memo to the record
3/4/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other: ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Smithland

22ay

3. If you previously received carrier delivery, there will be no charge to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Rnawa - Mapleton - Sioux City



Personal needs

Sioux City - Rnawa - Mapleton



Banking

Mapleton



Employment

Mapleton



Social needs

Smithland - Sioux City - Rnawa

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Address:

Telephone:

Date:

2-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1379740-51051

2292



Memo to the record
3/4/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the RODNEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1379740-51051

22 bc



Memo to the record
3/4/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the RODNEY Post Office on 02/01/2011. Additionally, during the survey period, questionnaires were available at the RODNEY Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total questionnaires distributed	<u>50</u>
Favorable to proposal	<u>2</u>
Unfavorable to proposal	<u>6</u>
Expressing no opinion	<u>10</u>
Total questionnaires received	<u>18</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
No Concern
Response:
2. Concern (No Opinion):
Customers were concerned about mail security
Response:
You expressed a concern about the security of mail. In the event a decision is made to have customers install their own box, customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. The Postal Service is also considering the installation of cluster box units as well. Cluster box units provide the security of individually locked mail compartments.
3. Concern (No Opinion):
Customers were concerned about the current curbside boxes at the park and the security of that mail.
Response:
You have expressed concern about mail security. Customers may install a locked mailbox that they purchase as long as the slot is large enough to accommodate their normal daily mail volume. Cluster box units provide the security of individually locked mail compartments. If enough interest warrants, cluster box units may be installed at your mailbox location.
4. Concern (No Opinion):
No Concern
Response:
5. Concern (Unfavorable):
Customers expressed concern about the loss of a bulletin board.
Response:
You have stated in the questionnaire that you use the Rodney Post Office Community Bulletin Board. Customers may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
6. Concern (Unfavorable):
Customers expressed concern about whether or not their thoughts and feelings were taken under consideration in this study.
Response:
You questioned as to if the community's thoughts and feeling were taken under consideration in this study. A community meeting was held and questionnaires were distributed to offer the customers the opportunity to express their needs and concerns. Once the questionnaires are returned and evaluated and the community meeting is held, the Postal Service can formally propose a permanent alternate form of service suited to the needs of the community. Any customer who has comments or concerns to express are urged to convey them to my office in writing.
7. Concern (Unfavorable):
Customers were concerned about loss of employment in the community.
Response:
You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Linda Sulsberger will return to her primary position in Smithland. Linda may be reassigned to another Officer in Charge position if an opening exists and if she is qualified for the position.
8. Concern (Unfavorable):
Customers were concerned about senior citizens having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
9. Concern (Unfavorable):
Customers were concerned about the loss of a meeting place.
Response:
You also expressed the need to have a place within the community for residents to check on their neighbors and a place to socialize. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
10. Concern (Unfavorable):
No Concern
Response:
11. Concern (Unfavorable):
You have requested information as to how much money will be saved and who will benefit from that savings.
Response:
In the questionnaire, you asked how much money will be saved and who will benefit from that savings if the Rodney Post Office is discontinued. Specific details regarding monetary disclosures may be requested through the Freedom of

Information Act (FOIA). You may obtain details on how to file a FOIA request by going to www.usps.com. The Rodney workload and mail volume may not warrant the existence of Post Office retail unit in the community at the present time. Effective and regular service can be provided by more cost-effective alternatives, such as rural delivery. Ultimately, all customers throughout the nation will continue to benefit from the savings by enjoying the privilege of free mail service at a nominal cost.

Nonpostal Concerns

The following nonpostal concerns were expressed



Community Meeting Roster

Postal Service Representatives (Names and Titles):

Date: 2/15/2011

Sara Lindauer - Post Office Review Investigator

Brad Baird - A/Post Office Operations Manager

Time: 6:00 pm

Linda Sulsberger - Officer in Charge of Rodney Post Office

Deb Johnson - Postmaster of Smithland Post Office

Kathy Petersen - Rural carrier

Total Number of Customers Present: 16 Place: Rodney Community Center

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
Bob Schossow	207 1st Ave	51051	712-889-2344
PAT Schossow	207 1st Ave	51051	"
Beth A Ryan	101 1st Ave	51051	889-2596
Oliver Brown	202 1st Ave	51051	889-2889
Carmen L. Canda	25 1st Ave	51051	202-6155
Thane W. Canda Jr.	25 1st Ave	51051	202-6155
Erwin Bleckly	101 2nd St	51051	889-2800
Dwain F. Schmidt	P.O. Box 17	51051	889-2334
Ellen Schmidt	P.O. Box 17	51051	889-2334
Ron Thomas	11 First Ave	51051	889-2104
Zella Thomas	11 First Ave	51051	889-2104
Eric Harkinson	111 main st	51051	889-2272
Linda Sulsberger	520 W. State St	51056	889-2229
Fatie Brown	3821 280th St	51044	827-4155
Deb Johnson	14222 Oak Ave Castana IA	51010	889-2961
Kathy Petersen	2516 Safford Danbury	51019	373-5570

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. **Concern (No Opinion):**
Customers discussed the safety issue that prevents installation of mailboxes along 1st Ave.
Response:
Safety for our customers and employees is our highest priority. If we can determine that the safety of our customers and employees will not be sacrificed, we will consider allowing mailboxes installation along this street.
2. **Concern (No Opinion):**
Customers inquired about mail service for the physically challenged.
Response:
Carrier service is beneficial to many senior citizens and those who face special changes because the carrier can provide delivery and retail service to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Huxley postmaster for more information.
3. **Concern (UnFavorable):**
Customers expressed concern that the Postal Service disregards the small post offices.
Response:
Post Office are reviewed on a case by case basis. When there is a vacancy in a small office, it is customary to conduct a study of the businesses activity and investigate the feasibility of providing service by alternate means.

Nonpostal Concerns

1. **Concern (UnFavorable):**
Customers felt the loss of a Post office would have a detrimental effect on the business community.
Response:
Businesses generally require regular and effective postal service, and these will always be provided to the Kelley community.
2. **Concern (UnFavorable):**
Customers felt the loss of the Kelley Post Office would discourage new businesses from coming to the community.
Response:
Businesses generally require regular and effective postal services, and these will always be provided in the Kelley community. There is no indication that the business community will be adversely affected. Most new businesses moving in to the community do not depend on the location of a post office, but on the provision of effective and regular postal service.
3. **Concern (UnFavorable):**
Customers expressed concern for loss of community identity.
Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of Kelley, IA 51051 in addresses.

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Memo to the record

3/4/2011

Re: Community Meeting Letter

The questionnaire letter and the community were combined into one letter as seen in item 21. No need to have another community meeting letter.

Sara Lindauer
Post Office Review Investigator

Unfiled

THIS PETITION IS AN ATTEMPT TO SAVE OUR RODNEY P.O.
AND LINDA'S JOB
SHE HAS SERVED THIS COMMUNITY FOR 16 YEARS....

IF YOU AGREE PLEASE SIGN YOUR NAME & ADDRESS

1. Shawn Hemann 106 3rd St Rodney IA 51051 *Shawn*
2. Bryan Crist 116 1st ave Rodney IA 51051
3. R. Schossow 207 1st Ave. Rodney Ia 51051
4. Pat A. Schossow 207 1st Ave. Rodney, Ia 51051
5. Dawn Black 113 First Ave Rodney Ia 51051
6. Betty Ryan 19 1st Ave Rodney Ia 51051
7. Lella Thomas 11 First Ave Rodney IA 51051
8. Garman & Cards 25 1st Ave Rodney Ia 51051
9. Marilyn Hamon Rodney City Clerk 51051
10. Olive Mann Rodney Ia 51051
11. Ellen L. Schmidt Rodney Ia 51051
12. Duane Schmidt Rodney Ia 51051
13. Shawn Smith Rodney IA 51051
14. Diana Peterson Rodney, Ia 51051
15. Paul O. Cards Jr 25 1st St. Ia Rodney, Ia 51051
16. Jim Martin 200 Rut Road Rodney 51051
17. Sharon Hickey 106 1st Ave Rodney Ia 51051
18. Roger Hickey 106 1st Ave Rodney Ia
20. Angela DeVries 436 Hwy 112 Rodney IA 51051
21. Earl Nelson 436 Hwy 112 Rodney IA 51051
22. Lynn Bishop 101 2nd St Rodney Ia 51051
23. Elaine Klein 1133 rd Rodney Ia 51051
24. Frank Kruler 1133 rd Rodney Ia 51051
25. Eric L. Ackman 111 main Rodney 51051
26. Ray Thomas 11 First Ave Rodney IA 51051
- 27.
- 28.
- 29.
- 30.
- 31.
- 32.

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Memo to the record

3/4/2011

Re: Congressional Inquiries

No congressional inquiries were received in regards to the study to discontinue the Rodney Post Office to date.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer

Post Office Review Investigator

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

<u>✓</u>	Tell what we are doing and why.
<u>✓</u>	Is reason for discontinuance justified and documented in the record?
<u>NA</u>	If suspended, what type of alternate service customers are now receiving?
<u>✓</u>	Reason for vacancy and information on postmaster/OIC
<u>✓</u>	Number of customers and type of service they received and will receive.
<u>✓</u>	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
<u>✓</u>	Last three fiscal years of revenue and revenue units.
<u>NA</u>	Decline in service workload/reduction in EAS level, if appropriate.
<u>✓</u>	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
<u>✓</u>	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
<u>NA</u>	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
<u>✓</u>	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
<u>✓</u>	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
<u>NA</u>	Information on petitions and congressional inquiries included with Postal Service responses.
<u>NA</u>	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
<u>✓</u>	Advantages and disadvantages of proposed alternate service.
<u>✓</u>	Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

<u>✓</u>	Brief background of area, community government, population, etc.
<u>✓</u>	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
<u>no</u>	Was Post Office used as meeting place?
<u>no</u>	Was Post Office a shelter for a bus stop?
<u>✓</u>	Did the Post Office have a public bulletin board?
<u>✓</u>	Were government forms available at the Post Office?
<u>no</u>	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
<u>no</u>	What is the historical value of the office?
<u>✓</u>	Is an address change necessary?
<u>✓</u>	Will the community identity be preserved?
<u>✓</u>	What are the growth trends (flat, up, down)?
<u>no</u>	Were any other nonpostal items identified?

Section III

Effect on Employees

<u>✓</u>	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.
----------	--

Section IV**Economic Savings**

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-53, Minimum, no COLA)

\$ 15350

Fringe benefits 33.5%

\$ 5142

Rental costs, excluding utilities

\$ 1500

Total annual costs

\$ 21992

Less estimated cost of replacement service

- 2622

Total annual savings

\$ 19370

A one-time expense of \$ ✓ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V**Other Factors**

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI**Summary**

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII**Notices**

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By: ✓

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date

3-4-11

3-4-11

03/04/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the RODNEY Post Office
Docket No. 1379740

This is to advise you that on 03/17/2011, I will post for public comment a proposal to close the RODNEY Post Office in Monona, Congressional District No. IA-05.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA
District Manager
HAWKEYE PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



3/7/2011

OFFICER-IN-CHARGE/POSTMASTER

RODNEY Proposal
Docket No. 1379740

Please post the enclosed proposal to close the RODNEY PO in the lobby. The proposal must be posted in a prominent place from 03/17/2011 through close of business on 05/18/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in *AS-353 Guide to Privacy and the Freedom of Information Act*. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC District

Enclosures: Proposal
Invitation for Comments
Comment Forms
Official Record

DOCKET NO.

1379740-51051

ITEM NO.

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Date of Posting: 03/17/2011

Date of Removal: 05/18/2011

UNITED STATES POSTAL SERVICE

Invitation for Comments on the Proposal to CLOSE

the RODNEY Post Office

and Establish Rural Route Service

To the customers of the RODNEY Post Office:

The Postal Service is considering the close of the RODNEY Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/17/2011 through 05/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the RODNEY PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

Sincerely,



KENT GOCHENOUR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

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1

Date of Posting: 03/17/2011

Posting Round Date:

Date of Removal: 05/18/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE RODNEY, IA POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379740 - 51051

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Rodney, IA Post Office and provide delivery and retail services by Rural Route Service under the administrative responsibility of the Smithland Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on April 28, 1993. An employee from a neighboring office was installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The Rodney Post Office, an EAS-53 level, provided service from 08:30 to 13:00 Monday - Friday, 10:00 to 11:30 on Saturday and lobby hours of 08:30 - 13:00 on Monday - Friday and 10:00 - 11:30 on Saturday to 20 Post Office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$3,976 (10 revenue units) in FY 2008; \$7,741 (20 revenue units) in FY 2009; and \$3,579 (9 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On February 15, 2011, representatives from the Postal Service were available at Rodney Community Center to answer questions and provide information to customers. 16 customers attended the meeting.

On February 01, 2011, 50 questionnaires were distributed to delivery customers of the Rodney Post Office. Questionnaires were also available over the counter for retail customers at Rodney Post Office. 18 questionnaires were returned. 2 responses were favorable, 6 unfavorable, and 10 expressed no opinion regarding the proposed alternate service.

A petition supporting the retention of the Rodney Post Office was received on February 15, 2011, with 26 signatures. If this proposal is implemented, delivery and retail services will be provided by the Smithland Post Office, an EAS-11 level office. Window service hours at the Smithland Post Office are from 07:00 16:30, Monday through Friday, and 07:00 09:00 on Saturday. There are 82 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern about whether or not their thoughts and feelings were taken under consideration in this study.

Response: A community meeting was held and questionnaires were distributed to offer the customers the opportunity to express their needs and concerns. Once the questionnaires are returned and evaluated and the community meeting is held, the Postal Service can formally propose a permanent alternate form of service suited to the needs of the community. Any customer who has comments or concerns to express are urged to convey them to my office in writing.
2. **Concern:** Customers were concerned about mail security

Response: In the event a decision is made to have customers install their own box, customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. The Postal Service is also considering the installation of cluster box units as well. Cluster box units provide the security of individually locked mail compartments.
3. **Concern:** Customers were concerned about senior citizens having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
4. **Concern:** Customers were concerned about the current curbside boxes at the park and the security of that mail.

Response: Customers may install a locked mailbox that they purchase as long as the slot is large enough to accommodate their normal daily mail volume. Cluster box units provide the security of individually locked mail compartments. If enough interest warrants, cluster box units may be installed at your mailbox location.

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5. **Concern:**

You have requested information as to how much money will be saved and who will benefit from that savings.

Response:

Specific details regarding monetary disclosures may be requested through the Freedom of Information Act (FOIA). You may obtain details on how to file a FOIA request by going to www.usps.com. The Rodney workload and mail volume may not warrant the existence of Post Office retail unit in the community at the present time. Effective and regular service can be provided by more cost-effective alternatives, such as rural delivery. Ultimately, all customers throughout the nation will continue to benefit from the savings by enjoying the privilege of free mail service at a nominal cost.

6. **Concern:**

Customers discussed the safety issue that prevents installation of mailboxes along 1st Ave.

Response:

Safety for our customers and employees is our highest priority. If we can determine that the safety of our customers and employees will not be sacrificed, we will consider allowing mailboxes installation along this street.

7. **Concern:**

Customers expressed concern that the Postal Service disregards the small post offices.

Response:

Post Office are reviewed on a case by case basis. When there is a vacancy in a small office, it is customary to conduct a study of the businesses activity and investigate the feasibility of providing service by alternate means.

8. **Concern:**

Customers inquired about mail service for the physically challenged.

Response:

Carrier service is beneficial to many senior citizens and those who face special changes because the carrier can provide delivery and retail service to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Huxley postmaster for more information.

Some advantages of the proposal are:

1. The carrier provides retail services, alleviating the need to go to the Post Office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay Post Office box fees.
6. Saves time and energy for customers who drive to the Post Office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in mailing address. The community name and the ZIP Code will continue to be used in the new address. However, a carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Rodney is an incorporated community located in Monona County. The community is administered politically by Mayor and Council. Police protection is provided by the Monona County Sheriff. Fire protection is provided by the Smithland Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: United Church of Christ City of Rodney Rodney Betterment Committee, Justine Prichard Farm Inc, Elaine's Dolls, Cogdill Woodworking, Yockey Bros, Kloster Grain, Loess Hills Bookkeeping, Hamann Trucking, Grubers Greenhouse, Professional Transcription, Trucke Trucking, Hines Woodworking, Smith Farms. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rodney Post Office will be available at the Smithland Post Office. Government forms normally provided by the Post Office will also be available at the Smithland Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customers expressed concern about the loss of a bulletin board. |
| Response: | Customers may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town. |
| 2. Concern: | Customers were concerned about loss of employment in the community. |
| Response: | The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Linda Sulsberger will return to her primary position in Smithland. Linda may be reassigned to another Officer in Charge position if an opening exists and if she is qualified for the position. |
| 3. Concern: | Customers were concerned about the loss of a meeting place. |
| Response: | Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town. |
| 4. Concern: | Customers expressed concern for loss of community identity. |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of Kelley, IA 51051 in addresses. |

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5. **Concern:**

Customers felt the loss of a Post office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal service, and these will always be provided to the Kelley community.

6. **Concern:**

Customers felt the loss of the Kelley Post Office would discourage new businesses from coming to the community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided in the Kelley community. There is no indication that the business community will be adversely affected. Most new businesses moving in to the community do not depend on the location of a post office, but on the provision of effective and regular postal service.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on April 28, 1993. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 19,370 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350
Fringe Benefits @ 33.5%	\$ 5,142
Rental Costs, Excluding Utilities	<u>+ \$ 1,500</u>
Total Annual Costs	\$ 21,992
Less Annual Cost of Replacement Service	<u>- \$ 2,622</u>
Total Annual Savings	<u>\$ 19,370</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Rodney, IA Post Office and provide delivery and retail services by Rural Route Service under the administrative responsibility of the Smithland Post Office, located two miles away.

The postmaster retired on April 28, 1993. If the office has a noncareer PMR they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rodney Post Office provided delivery service to no customers and 20 PO Box customers, where the daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. The Postal Service will save an estimated \$19,370 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Rodney Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this Post Office. If a final determination is made to close this Post Office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

KENT GOCHENOUR
KENT GOCHENOUR
Manager, Post Office Operations

03/17/2011
Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the RODNEY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



05/12/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 05/18/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

Sara Gudlaun for Karen Lenane

KAREN LENANE

Post Office Review Coordinator

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

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Date of Posting: 03/17/2011

Posting Round Date:



Date of Removal: 05/18/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE RODNEY, IA POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379740 - 51051

DOCKET NO.

ITEM NO.

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Date of Posting: 03/17/2011

Date of Removal: 05/18/2011



UNITED STATES POSTAL SERVICE

Invitation for Comments on the Proposal to CLOSE

the RODNEY Post Office

and Establish Rural Route Service Service

To the customers of the RODNEY Post Office:



The Postal Service is considering the close of the RODNEY Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/17/2011 through 05/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the RODNEY PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

Sincerely,

KENT GOCHENOUR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

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Date of Posting: 03/17/2011

Posting Round Date:



Date of Removal: 05/18/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE RODNEY, IA POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379740 - 51051

BUCKET NO.

ITEM NO.

PAGE

Date of Posting: 03/17/2011

Date of Removal: 05/18/2011



UNITED STATES POSTAL SERVICE

Invitation for Comments on the Proposal to CLOSE

the RODNEY Post Office

and Establish Rural Route Service Service

To the customers of the RODNEY Post Office:

The Postal Service is considering the close of the RODNEY Post Office for reasons stated in the accompanying proposal.

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PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

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Thank you for your assistance.

Sincerely,

KENT GOCHENOUR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998



**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 05/12/2011

Postal Customers of the Rodney Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Rodney Post Office, which was posted 03/17/2011 through 05/18/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Rodney Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink, appearing to read "Kent Gochenour", with a stylized flourish at the end.

KENT GOCHENOUR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998



05/24/2011

MEMO TO THE RECORD

SUBJECT: RODNEY
Docket Number 1379740 - 51051

The proposal to consolidate the RODNEY was posted with an "Invitation for Comments," at the RODNEY from 03/17/2011 through 05/18/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC District



A. Office

Name: RODNEY State: IA Zip Code: 51051
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Monona
EAS Grade: 53 Finance Number: 187821
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 05/24/2011
Fax No: (319) 399-5502



05/24/2011

MEMO TO THE RECORD

SUBJECT: RODNEY
Docket Number 1379740 - 51051

The proposal to consolidate the RODNEY was posted with an "Invitation for Comments," at the RODNEY from 03/17/2011 through 05/18/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC District

Docket: 1379740-51051

Item Nbr: 41

Page Nbr: 1



Memo to the record

5/25/2011

Re: Revised Proposal

There is no revised proposal for this case. As a result, a revised proposal will not be included.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer

Post Office Review Investigator

Docket: 1379740-51051

Item Nbr: 42

Page Nbr: 1



Memo to the record

5/25/2011

Re: Updated PS Form 4920

There is no updated PS Form 4920 for this case. As a result, an updated PS Form 4920 will not be included.

A handwritten signature in cursive script, appearing to read "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator



05/24/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
RODNEY
Docket Number 1379740 - 51051

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "Gail Duba", written over a horizontal line.

GAIL DUBA
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	RODNEY, IA, 51051-7700
EAS Level:	53
District:	HAWKEYE PFC
County:	Monona
Congressional District:	IA-05
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	retired
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	20
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	20

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
04/28/1993	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 1 Other Employees: 1
01/07/2011	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 50 Number Returned: 18
02/01/2011	Analysis: Favorable 2 Unfavorable 6 No Opinion 10
02/15/2011	Petition received. Number of signatures: 26
	Concerns expressed:
	Congressional inquiry received: No
	Concerns expressed:
03/04/2011	Proposal and checklist sent to district for review.
03/04/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
03/04/2011	Proposal and invitation for comments posted and round-dated.
05/24/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 0 No Opinion 0 0
None	Premature PRC appeal received.
	Concerns expressed:
01/26/2011	Updated PS Form 4920 completed (if necessary).
05/24/2011	Certification of the official record.
05/25/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
05/27/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
06/20/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
07/21/2011	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

KAREN LENANE	
Name/Title	
KAREN LENANE	
District Post Office Review Coordinator	

(319) 399-2902	
Telephone Number	
(319) 399-2902	
Telephone Number	



05/25/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Rodney Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Kent Gochenour Manager Post Office Operations.

A handwritten signature in dark ink, appearing to read "Gail M. Duba".

GAIL DUBA
DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1379740.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the RODNEY was received by 05/27/2011.
Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Rodney, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Smithland Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on April 28, 1993. An employee from a neighboring office may have been installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Rodney Post Office, an EAS-53 level, provided service from 08:30 to 13:00 Monday - Friday, 10:00 to 11:30 on Saturday and lobby hours of 08:30 - 13:00 on Monday - Friday and 10:00 - 11:30 on Saturday to 20 Post Office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$3,976 (10 revenue units) in FY 2008; \$7,741 (20 revenue units) in FY 2009; and \$3,579 (9 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On February 15, 2011, representatives from the Postal Service were available at Rodney Community Center to answer questions and provide information to customers. 16 customer(s) attended the meeting.

On February 01, 2011, 50 questionnaires were distributed to delivery customers of the Rodney Post Office. Questionnaires were also available over the counter for retail customers at the Rodney Post Office. 18 questionnaires were returned. 2 responses were favorable, 6 unfavorable, and 10 expressed no opinion regarding the proposed alternate service.

A petition supporting the retention of the Rodney Post Office was received on February 15, 2011, with 26 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Smithland Post Office, an EAS-11 level office. Window service hours at the Smithland Post Office are from 07:00 16:30, Monday through Friday, and 07:00 09:00 on Saturday. There are 82 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:**

Customers expressed concern about whether or not their thoughts and feelings were taken under consideration in this study.

Response:

A community meeting was held and questionnaires were distributed to offer the customers the opportunity to express their needs and concerns. Once the questionnaires are returned and evaluated and the community meeting is held, the Postal Service can formally propose a permanent alternate form of service suited to the needs of the community. Any customer who has comments or concerns to express are urged to convey them to my office in writing.

2. **Concern:**

Customers were concerned about mail security

Response:

In the event a decision is made to have customers install their own box, customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. The Postal Service is also considering the installation of cluster box units as well. Cluster box units provide the security of individually locked mail compartments.

3. **Concern:**

Customers were concerned about senior citizens having to travel to another post office for service

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

4. **Concern:**

Customers were concerned about the current curbside boxes at the park and the security of that mail.

Response:

Customers may install a locked mailbox that they purchase as long as the slot is large enough to accommodate their normal daily mail volume. Cluster box units provide the security of individually locked mail compartments. If enough interest warrants, cluster box units may be installed at your mailbox location.

5. Concern:

You have requested information as to how much money will be saved and who will benefit from that savings.

Response:

Specific details regarding monetary disclosures may be requested through the Freedom of Information Act (FOIA). You may obtain details on how to file a FOIA request by going to www.usps.com. The Rodney workload and mail volume may not warrant the existence of Post Office retail unit in the community at the present time. Effective and regular service can be provided by more cost-effective alternatives, such as rural delivery. Ultimately, all customers throughout the nation will continue to benefit from the savings by enjoying the privilege of free mail service at a nominal cost.

6. Concern:

Customers discussed the safety issue that prevents installation of mailboxes along 1st Ave.

Response:

Safety for our customers and employees is our highest priority. If we can determine that the safety of our customers and employees will not be sacrificed, we will consider allowing mailboxes installation along this street.

7. Concern:

Customers expressed concern that the Postal Service disregards the small post offices.

Response:

Post Office are reviewed on a case by case basis. When there is a vacancy in a small office, it is customary to conduct a study of the businesses activity and investigate the feasibility of providing service by alternate means.

8. Concern:

Customers inquired about mail service for the physically challenged.

Response:

Carrier service is beneficial to many senior citizens and those who face special changes because the carrier can provide delivery and retail service to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Huxley postmaster for more information.

Some advantages of the final determination are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the final determination are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

This final determination to close the Rodney Post Office was posted with an invitation for comment at the Rodney Post Office and Smithland Post Office from March 17, 2011 to May 18, 2011. The following additional concerns were received during the proposal posting period:

II. EFFECT ON COMMUNITY

Rodney is an incorporated community located in Monona County. The community is administered politically by Mayor and Council. Police protection is provided by the Monona County Sheriff. Fire protection is provided by the Smithland Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: United Church of Christ City of Rodney Rodney Betterment Committee, Justine Prichard Farm Inc, Elaine's Dolls, Cogdill Woodworking, Yockey Bros, Kloster Grain, Loess Hills Bookkeeping, Hamann Trucking, Grubers Greenhouse, Professional Transcription, Trucke Trucking, Hines Woodworking, Smith Farms. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rodney Post Office will be available at the Smithland Post Office. Government forms normally provided by the Post Office will also be available at the Smithland Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern about the loss of a bulletin board.

Response: Customers may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
2. **Concern:** Customers were concerned about loss of employment in the community.

Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Linda Sulsberger will return to her primary position in Smithland. Linda may be reassigned to another Officer in Charge position if an opening exists and if she is qualified for the position.
3. **Concern:** Customers were concerned about the loss of a meeting place.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
4. **Concern:** Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of ~~Kelley~~ ^{Rodney}, IA 51051 in addresses.
5. **Concern:** Customers felt the loss of a Post office would have a detrimental effect on the business community.

Response: Businesses generally require regular and effective postal service, and these will always be provided to the ~~Kelley~~ ^{Rodney} community.
6. **Concern:** Customers felt the loss of the ~~Kelley~~ ^{Rodney} Post Office would discourage new businesses from coming to the community.

Response: Businesses generally require regular and effective postal services, and these will always be provided in the Kelley community. There is no indication that the business community will be adversely affected. Most new businesses moving in to the community do not depend on the location of a post office, but on the provision of effective and regular postal service.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on April 28, 1993. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 19,370 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350
Fringe Benefits @ 33.5%	\$ 5,142
Annual Lease Costs	<u>+ \$ 1,500</u>
Total Annual Costs	\$ 21,992
Less Annual Cost of Replacement Service	<u>- \$ 2,622</u>
Total Annual Savings	<u>\$ 19,370</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service has determined to close the Rodney, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Smithland Post Office, located two miles away.

The postmaster retired on April 28, 1993. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rodney Post Office provided delivery service to no customers and 20 PO Box customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. The Postal Service will save an estimated \$19,370 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Rodney Post Office and Smithland Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Rodney Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Rodney Post Office and Smithland Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

06/15/2011
Date



06/20/2011

OFFICER-IN-CHARGE/POSTMASTER
Rodney Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Rodney Post Office Final Determination
Docket No. 1379740 - 51051

Please post in the lobby the enclosed final determination to close the Rodney Post Office. The final determination must be posted in a prominent place from 06/20/2011 through close of business on 07/22/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 07/23/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Karen Lenane", written in a cursive style.

KAREN LENANE
POST OFFICE REVIEW COORDINATOR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
Final Determination Official Record

DOCKET NO. 1319740-51051
ITEM NO. 47
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Date of Posting: 06/20/2011

Posting Round Date:



Date of Removal: 07/22/2011

Removal Round Date:



FINAL DETERMINATION TO CLOSE
THE RODNEY, IA POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379740 - 51051

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